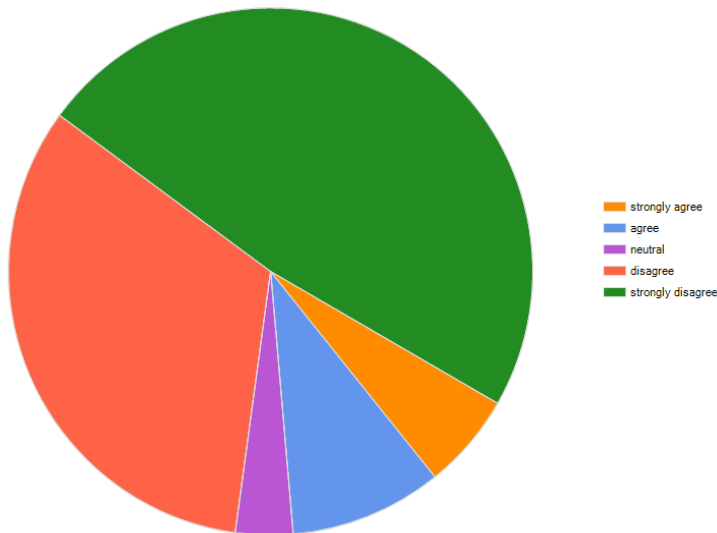


NCDSB did NOT provide me with the services I needed.



Section 4 Final Comments

Question 28 Do you have any other comments? If so, please tell us.

There were 51 comments and overall clients (31) are extremely satisfied with the services. Clients commented on the professionalism displayed by DSB employees and how the counselors helped them every step of the way. Example comments include:

- *I have been extremely pleased with all those who I came in contact with: my counselor, (name), the technology guy, (name), and the low-vision/diabetes educator, (name.) All from the (city) office.*
- *I found everyone very professional and pleasant to work with. They were helpful in the part they specialized in and if they couldn't help me with something, they brought me directly to the person who could.*
- *I have never had an experience with any group that was quite as professional, yet warm and friendly as this group. They certainly helped me with a difficult transition period in my life, and I will be forever grateful to them.*
- *without counselor's help, I do not know what I would had done, to God be the glory. Keep up the good work*
- *There were 10 requests for additional services including:*
- *I think I would of done better if they had of reevaluated me to continue my education. I was doing customer service which is way out of my field. I know they paid on some*